



Tropical Foods Company Inc.

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May 4, 2020 EFFECTIVE IMMEDIATELY:

Tropical Foods Company Inc. would like to take time to thank all of our customers who have supported and promoted the Tropiway® brand for 30 plus years. We are extremely grateful for your patronage and want you to know we understand these trying times that consumers and businesses alike are facing due to the current Covid-19 pandemic. To help combat the corona virus and to ensure consumer and employee safety, we are in the process of making necessary changes to our current business operations.

We are proud to introduce three new product sizes available for our Tropiway® plantain fufu flour. This will include 2 lbs., 5 lbs., and 10 lbs. standup pouch packages. These re-sealable moisture and air resistant pouches allow for spill-free preparation along with a longer shelf life.

Due to overwhelming demand and shipping delays caused by the Covid-19 pandemic, the various sizes will be subject to availability in select markets. Also be aware that Tropiway® fufu flour uses **superior 100% natural ingredients** and is a **gluten/artificial color free** product and all digital product listings and marketing materials should be updated accordingly.

As a result of the recent Covid-19 pandemic we have implemented new product packaging to allow for less human contact and new production methods to create a safer work environment for our production associates. These Best Manufacturing Practices will help ensure a safe and constant product supply once we have overcome the Covid-19 pandemic.

Finally we ask that you please take notice of the attached updated product information and price list. The new pricing is reflective of the new sizes and will take effect immediately. Any purchase orders not paid in full prior to the receipt of this letter will be subject to the new pricing guidelines.

Warm Regards,

Management
Tropical Foods Company Inc.
P.O. Box 14
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